

# NETC World-Wide Service Guarantee

NETC has provided exemplary service for over 15 years.

## WE GUARANTEE:

1. Single rooms for Group Leaders<sup>1</sup>
2. Conveniently located three or four-star hotels
3. An outstanding Tour Director with NETC LEAP!™ training
4. Confirmed flight information at least 45 days prior to departure<sup>2</sup>
5. Confirmed hotel information at least 30 days prior to departure<sup>3</sup>
6. Air-conditioned tour buses
7. Free international cell phone to use on tour
8. The support of NETC's dedicated Flight Assistance Team to help you with any flight-related problems when traveling
9. The support of NETC's 24-hour Emergency Hotline to assist with emergencies on tour

If you do not rate your NETC program Good to Excellent, we will invite you to join us at our expense on an NETC International Teacher Convention abroad.

<sup>1</sup>This single room for group leaders is not transferable, and does not apply to cruises, ferries or overnight trains.

<sup>2</sup>Airline schedule changes inside of 45 days prior to departure may, on rare occasions, result in changes to already confirmed flights.

<sup>3</sup>In the event that a hotel overbooking results in the cancellation of an already confirmed hotel we will reconfirm as soon as possible.



Teacher Convention 2006 - Costa Rica