AGREEMENT

RELEASE

I, whose name and signature appear on the NETC Application Form, and my parent or guardian if I am under 21, in which case his/her name and signature also appear on the NETC Application Form, in consideration of NETC accepting my application and permitting me to participate in an NETC Program, and other good and valuable consideration, the receipt and sufficiency of which is acknowledged, agree to the following terms and conditions:

A. DEFINITIONS

For the purposes of this Release, and the Agreement:

1) NETC shall mean the National Educational Travel Council and Fawkes Travel, Inc., as well as the officers, shareholders, directors, employees, agents, successors and assigns of the National Educational Travel Council and Fawkes Travel, Inc.

2) “Institution” shall mean any person or people, organization or institution organizing and/or leading, directly or indirectly, an NETC program. This includes, without restricting the generality of the foregoing, high schools, middle schools, colleges, universities, community colleges, teachers, professors, group leaders, assistant group leaders, municipalities, school districts, school boards, archdioceses, churches, boy scout and girl scout organizations, clubs, museums, community organizations, bands, orchestras, managing entities, governing bodies, trustees, directors, managers and administrators of any organization or institution whatsoever.

3) “Agreement” shall mean the terms and conditions set forth in the NETC Enrollment Guide and on the NETC Web Site and this Release.

4) “Program” shall mean the NETC travel program for which I am or was enrolled or any other NETC travel program in which I participate.

5) Start and End of the Program: An NETC Program starts with the takeoff of a flight from an NETC departure gateway booked by NETC and ends upon disembarking the aircraft on completion of the return flight to that same city, provided that I am returning with my group. If I return independently from my group, the Program will end at the last hotel, which has been booked by NETC at 0600 on the morning that my group returns to the United States.

B. RELEASE OF INSTITUTION’S LIABILITY

1) I understand that the use of Institution premises or property in the planning for my Program is a courtesy to me and the teacher/group leader and does not mean that the Program is officially sponsored or supported by the Institution. If my Institution is officially sponsoring this Program, I will receive written notification of that fact as well as a statement of any responsibility for the Program assumed by the Institution.

2) I UNDERSTAND THAT MY INSTITUTION WILL HAVE NO LIABILITY OR RESPONSIBILITY WHATSOEVER WITH RESPECT TO THE NETC PROGRAM AND I EXPRESSLY RELEASE AND WAIVE ALL CLAIMS THAT I HAVE OR MAY HAVE IN THE FUTURE AGAINST, AND RELEASE FROM ALL LIABILITY AND AGREE NOT TO SUE THE INSTITUTION FOR ANY PERSONAL INJURY, DEATH, PROPERTY DAMAGES OR OTHER LOSS THAT I SUSTAIN DURING OR AS A RESULT OF THE PROGRAM.

3) Whether or not the Program is sponsored by the Institution, if the Institution determines for whatever reason to cancel the Program, any refund will be made strictly in accordance with the cancellation policy described in the NETC Agreement.

C. RELEASE OF NETC’S LIABILITY

1) THIS RELEASE CONSTITUTES A RELEASE OF LIABILITY AS TO NETC AND AN ACKNOWLEDGMENT BY ME, BINDING UPON MY HEIRS, EXECUTORS, ADMINISTRATORS AND ASSIGNS THAT NETC IS HEREBY RELEASED FROM ANY AND ALL CLAIMS, INCLUDING CLAIMS FOR NEGLIGENCE, FOR PERSONAL INJURIES, DEATH, EMOTIONAL TRAUMA OR PROPERTY LOSS WHICH ARISE FROM MY PARTICIPATION IN AN NETC PROGRAM.

2) I HEREBY WAIVE ANY AND ALL CLAIMS THAT I MAY HAVE IN THE FUTURE AGAINST, AND RELEASE NETC FROM LIABILITY FOR ANY LOSS OR PHYSICAL OR PROPERTY DAMAGE ARISING FROM ANY CAUSE WHATSOEVER INCLUDING NEGLIGENCE AND, WITHOUT RESTRICTING THE GENERALITY OF THE FOREGOING, SHALL NOT HOLD NETC RESPONSIBLE FOR ANY SICKNESS, INJURY OR DEATH, NOR FOR ANY LOSS OR DAMAGE ARISING FROM:

A) ANY ERRORS OR OMISSIONS CONTAINED IN THE BROCHURE DESCRIBING THE PROGRAM OR OTHER NETC LITERATURE;

B) ANY LATE CONFIRMATION OR NON-CONFIRMATION OR NONACCEPTANCE OF BOOKINGS;

C) TRAVEL DELAYS;

D) ANY EVENTS AND CONSEQUENCES OF EVENTS BEYOND NETC’S CONTROL INCLUDING, WITHOUT LIMITATION, WAR, CIVIL UNREST, POLITICALLY MOTIVATED ACTS OF VIOLENCE, TERRORIST ACTIVITIES, QUARANTINE, ACTS OF GOD, STRIKES, GOVERNMENT RESTRICTIONS AND WEATHER;
E) ANY USE OF ANY VEHICLE OR, IN THE ABSENCE OF ITS OWN GROSS NEGLIGENCE, FROM NETC’S SELECTION OF, OR FROM ANY ACT OR OMISSION BY, ANY HOST FAMILY, SCHOOL, AIRLINE, HOTEL, OTHER ACCOMMODATION, TOUR OPERATOR, TRANSPORTATION COMPANY, SIGHTSEEING CONTRACTOR, OR OTHER FIRM, COMPANY, AGENCY, OR INDIVIDUAL.

3) I FURTHER ACKNOWLEDGE THAT NETC IS NOT RESPONSIBLE FOR ANY NEGLIGENT OR WILLFUL ACT, OR FAILURE TO ACT, OF ANY PERSON OR ENTITY IT DOES NOT CONTROL, INCLUDING, BUT NOT LIMITED TO AIRLINES, TRANSPORTATION PROVIDERS, HOTELS, RESTAURANTS, TOUR OPERATORS AND, AS A RESULT, NETC IS NOT LIABLE FOR ANY NEGLIGENT OR WILLFUL ACT OR FAILURE TO ACT OF ANY SUCH PERSON OR OF ANY THIRD PARTY NOT UNDER NETC’S CONTROL. WITHOUT LIMITATION, I HEREBY WAIVE ANY AND ALL CLAIMS AGAINST NETC FOR ANY DIRECT, INDIRECT, CONSEQUENTIAL, OR INCIDENTAL DAMAGE, INJURY, DEATH, LOSS, ACCIDENT, DELAY OR IRREGULARITY OF ANY KIND WHICH MAY BE OCCasionED BY REASON OF ANY ACT OR OMISSION BEYOND NETC’S CONTROL, INCLUDING, WITHOUT LIMITATION, ANY WILLFUL OR NEGLIGENT ACT OR FAILURE TO ACT OR BREACH OF CONTRACT OF ANY THIRD PARTY WHICH SUPPLIES ANY GOODS OR SERVICES TO THE NETC PROGRAM.

D. MY TEACHER/GROUP LEADER, MY BEHAVIOR AND MY RESPONSIBILITY

1) It is my responsibility, or that of my parent/guardian if I am a minor, to determine the suitability of a teacher/group leader to chaperone the NETC Program, including meeting personally with them and taking all appropriate steps to establish their suitability and to make sure that he or she is aware of any special needs or requirements I may have. 2) All information pertaining to the Program, except financial statements, will be mailed directly to my teacher/group leader. 3) I understand that if, prior to the commencement of the Program, I am expelled from or otherwise disciplined by my Institution, or if I fail to meet any requirements for participation in the Program as set forth by my Institution or my teacher/group leader, I may be declared ineligible to participate in the Program and my application withdrawn subject to the refund policy described in the NETC Agreement.

4) NETC may provide or arrange for a teacher/group leader should my original teacher/group leader be unable or unwilling to participate in the Program.

5) I agree to abide by the directions of my teacher/group leader, the NETC tour director, and other NETC personnel. If I fail to do so, or if, in the sole judgment of NETC, my Institution or my teacher/group leader, my behavior is infringing upon the ability of others to enjoy the Program, or compromising my own or others’ safety, or is otherwise inappropriate, or violates the law, I will be expelled from the NETC Program and sent home at my own expense or that of my parent/guardian and I will receive no refund for any services not received. I also acknowledge that if I am late in appearing for a scheduled departure, NETC has no duty to delay the Program to wait for me.

6) I agree that I am fully responsible for any costs arising from the damage, loss or theft of any of my personal property during the Program, including my airline ticket. I understand that each airline has its own procedures for dealing with lost tickets and that if I lose my airline ticket, I may be required to purchase from the airline a full fare replacement ticket. I accept that in these circumstances it is entirely my own responsibility to pursue any refund directly from the airline.

7) I agree that if I have a food allergy, I will take complete charge of my food intake while overseas. I understand that language differences may impede my understanding of certain ingredients contained in various recipes and that neither my NETC Tour Director nor other NETC staff can provide reliable translation, or make any special arrangements for me. I understand that neither NETC, My teacher/group Leader nor my Institution will be liable for any incident that arises as a result of my allergy. I also understand that I will not be compensated for any uneaten meals.

8) I hereby indemnify NETC and my Institution for any harm or damage I cause and I accept full responsibility for any financial liability or obligation which I personally incur, or injury or damage to the person or property of others which I cause or contribute to while participating in an NETC Program. I agree that if I cause damage willfully or through negligence to a hotel, restaurant, bus or other common carrier, I will be required to pay for the damage, and may be expelled from the Program and sent home at my own expense (or that of my parent or guardian) and will receive no refund.

9) If I break any law during the Program, such as, but not limited to, theft or damage to property or possession or use of illegal substances, I may be subject to prosecution by local law enforcement authorities. I understand that NETC has no duty to defend me in any such proceedings or otherwise provide a defense.

10) If I become ill or incapacitated, my teacher/group leader, or NETC may take such actions as they consider necessary, including securing medical treatment for me. I hereby release NETC and my teacher/group leader from any and all liability for the quality or timeliness of any such medical care and agree to indemnify NETC for any expenses it incurs.

11) I (or my Parent/Guardian if I am a minor) consent to the release of my medical or other personal information to health care providers or any other persons NETC, in its sole discretion, deem appropriate to release such information to in the event I become ill or incapacitated.

12) I agree that I will reimburse NETC and my teacher/group leader for all reasonable expenses he/she personally incurs as a result of my being sick or injured during the tour. These will include, without limitation, accommodation, meals, telephone calls, laundry, airline tickets and the costs of rejoining the tour. I acknowledge that NETC makes available The Total Surety Plan to cover these expenses in part, which is described in the Agreement.
13) I understand and agree that it is my personal responsibility to obtain all visas and required documents in order to enter all the countries stated on my itinerary, change planes in foreign countries even if I am not leaving the airport and to enter the United States on completion of the itinerary. I understand that NETC is not responsible if I am unable to obtain the necessary travel documents and I will only be entitled to a refund as described in the Agreement.
14) I agree that NETC may use statements made by me and/or photographs of me and/or video footage of me for publicity and advertising purposes.

E. AIR CARRIER'S RESPONSIBILITY
I understand that the air carrier’s liability, or that of any carrier involved in the Program, for loss or damage to baggage or for death or injury to person or property is limited by its tariffs or the Warsaw Convention, or both.

F. OTHER PROVISIONS
1) This Agreement shall be construed as a sealed instrument under the laws of the Commonwealth of Massachusetts.
2) In the event that any part of this Release, or any provisions of the Agreement, in part or in whole, shall to any extent be or become void or unenforceable, the remaining portions of this Release and Agreement will be deemed valid and fully enforceable.
3) No amendment to this Agreement will have any validity whatsoever unless it is an original written document and signed by an officer of NETC.
4) In signing this Agreement, I am not relying on any oral, written or visual statements of any kind, including e-mails or promotional statements made by NETC in any brochure, except as set forth in the Agreement, or by any Institution to induce me to participate in the Program.
5) I confirm that I, or my parents/guardians if I am under the age of 21, have had sufficient time to read and understand what I am agreeing to in this Agreement before signing it and that it will be binding upon my heirs, next of kin, executors, administrators and successors.

AGREEMENT

1. Choose a Protection Plan
In addition to the basic insurance included in the Registration Fee, NETC strongly recommends one of the following plans that protect you against cancellation penalties and provide other valuable benefits.

**Total Surety Plan** - $25 per day of your program due on enrollment
Highlights:
1. Cancel for a covered reason and receive a full refund *
2. Cancel any time for any reason and receive a full refund in cash and travel vouchers *
3. Cancel or “freeze” your program because of a job loss and receive a full refund less $200 *

**Surety Plan** - $20 per day of your program due on enrollment
Highlight:
1. Cancel for a covered reason and receive a full refund *

* Less non-refundable fees. For complete details of both plans including non-refundable fees, and terms & conditions see “Protection Plans and Insurance” online at www.EducationalTravel.com/WorryFreeTravel.

2. Choose How You Wish to Apply - You have 3 options:
1. **EZpay Plan Application.** Complete the Application Form online at My NETC and pay the deposit electronically using a personal check, (credit cards may not be used). Equal installments of the remaining balance will be automatically deducted from your bank account monthly such that you will be paid in full 65 days prior to departure. See 9 for more details.

2. **Non EZpay Plan Online Application.** Complete the Application Form online at My NETC and make your initial payment by electronic check or credit card. (Credit card payments cannot exceed $1,000).

3. **Non EZpay Plan Paper Application.** Complete the attached Application Form and mail it with a check or money order to:
NETC
Mark on the check, the participant’s name and the name of the teacher/group leader. If the check is to pay for more than one participant, please attach a note explaining how the funds should be allocated.

**In all cases...**
If the participant is under 21 years of age, the Application Form must be completed and signed by the participant’s parent or legal guardian. NETC does not accept any participant under 8 years of age.

The participant’s name on the Application Form must appear EXACTLY as it appears on their birth certificate and will appear on their passport. Once the application has been accepted, if a name change is required, a fee of $150 will apply, plus any additional airline charges. The initial payment must include the $115 Registration Fee, a $200 program fee deposit, plus the Total Surety Plan (or Surety Plan) premium, if required.

### 3. Second and Final Payments (Does not apply to EZpay Plan)
A second payment of $200 is due 30 days after your application. Final payment is due 120 days prior to departure. See 6 for mailing instructions. See 5 & 6 for payment instructions. Overpayments will be refunded in the participant’s name and mailed approximately two weeks prior to departure.

### 4. Late Fees and Invoices (Does not apply to EZpay Plan)
**NETC does not send invoices.** You may view your account online at My NETC at any time. Please allow reasonable time for payments to be processed. You are responsible for ensuring all payments are made on time.

**If payments are not received on time, late fees will be applied as follows:** If a minimum total payment of $515, in addition to the applicable Surety or Total Surety Plan fee has not been received 30 days after your initial application, you will forfeit any applicable early enrollment discount. If a minimum total payment of $515, in addition to the applicable Surety or Total Surety Plan fee has not been received 45 days after your initial application, your application will be cancelled and you will receive no refund. Final Payment: If the full amount of your program fee, plus all late fees, returned check fees and other applicable charges has not been received by NETC 120 days prior to departure, a late fee of $200 will be applied. This will increase to $400 if your account is not paid in full 85 days prior to departure. If your account has any outstanding balance 75 days prior to departure you will be cancelled and will receive no refund.

### 5. Additional Payments Online
Once your application has been accepted by NETC, you may make a payment to your account at any time online by accessing your My NETC account and following the instructions. Payments may be made by electronic check or credit card. A $35 convenience fee applies to credit card payments, which may not exceed $1,000. The convenience fee does not apply to credit card payments made with your initial application.

### 6. Additional Payments by Mail
Payments (not accompanying an Application Form) should include a payment slip and the traveler ID# written on the check and should be mailed to:

**Regular mail:**
NETC
PO Box 844026
Boston, MA 02284

**Overnight mail:**
NETC C/O Image Remit
25 Braintree Hill Office Park, Ste. 100
Braintree, MA 02184
7. Late Applications, Waitlists
If you apply after your group’s final payment deadline, full payment of all applicable fees, plus a late application fee must accompany your Application Form. The late application fee is $200 if applying between 120 and 86 days prior to departure, and $400 between 75 and 85 days prior to departure. Applications are not accepted within 75 days of departure. Airfare supplements may apply to late applications.

Your Application may be accepted on a waitlist basis if you are applying late or if the program is full. In the event that NETC cannot ultimately confirm your reservation, or if you decline an airfare supplement to facilitate acceptance, you will receive a full refund of all money paid.

8. Returned Checks
A $75 fee will apply for any returned checks. Checks cannot be re-presented to the bank.

9. EZpay Plan
The EZpay Plan is not available to participants who apply within 200 days of departure, and may only be selected at the time of application. The payment amounts are calculated by dividing the balance after your initial payment, into equal 30 day installments, starting 30 days after the date of your enrollment and ending on the latest date that is at least 65 days prior to departure. If you miss a payment (insufficient funds, account closed, etc.) you will be notified by email and mail. The amount of the missed payment, plus the returned check fee of $75 must be sent by paper check and received before the next installment is due. If the missed payment is within 120 days of departure you must also included a $200 late fee. If the make up payment is not received you will revert to the regular payment plan. If your program fee or balance due changes for any reason (other than a missed payment), the remaining payments will be automatically adjusted. You will be notified by email confirming this. Any changes in balance due after your final installment is paid must be settled by paper check. If for any reason you send a payment by paper check, your remaining payments will be adjusted automatically and you will be notified via email. If you wish to drop out of the EZpay Plan you may do so at any time by informing NETC in writing. You will then revert to the regular payment plan described in 3 & 4

10. Questions About Your Account?
Email ParticipantServices@EducationalTravel.com or call 1-800-771-5353. 9:00-5:30 Eastern Standard Time.

**AGREEMENT: Protection Plans and Insurance**

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<th>Cancellations for Non-Covered Reasons</th>
<th>Recommended Protection Plans</th>
<th>Basic Insurance</th>
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<td></td>
<td>Total Surety Plan $25 per day</td>
<td>No Coverage is included.</td>
</tr>
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<td>Cancellation fees apply.</td>
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<tr>
<td><strong>Job Loss Protection</strong></td>
<td><strong>Provides a full refund less $200 and non-refundable fees if a participant or travelling adult is forced to cancel because of a covered job loss. Also enables passengers to put their plans on temporary hold without incurring penalties. Details are as described at <a href="http://www.EducationalTravel.com/WorryFreeTravel">www.EducationalTravel.com/WorryFreeTravel</a>.</strong></td>
<td><strong>No Coverage</strong></td>
</tr>
<tr>
<td><strong>Cancellations for Covered Reasons</strong></td>
<td><strong>If you are prevented from traveling due to a covered Injury, Sickness or Death of either yourself, your traveling companion, or a member of your immediate family, you will receive a FULL REFUND less the nonrefundable fees, as outlined in “Cancellations” (the first $200 will be sent by the insurer and the remaining balance from NETC).</strong></td>
<td><strong>Same as the Total Surety Plan coverage.</strong></td>
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<td><strong>Health Protection</strong></td>
<td><strong>If you become sick or injured for a covered reason, you can receive up to $4,000 in reimbursements ($3,000 from NETC in excess of the insurer’s maximum reimbursement of $1,000) for hospital and medical expenses. There is a $300 deductible. Benefits are payable in excess of the amounts paid by other health insurance plans.</strong></td>
<td><strong>Same as the Total Surety Plan coverage.</strong></td>
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<td><strong>Parent Emergency Flight</strong></td>
<td><strong>If you are under 21 years of age and are hospitalized for 48 hours or more (7 days in the case of an adult aged 21 or older) and are unable to continue the NETC trip, NETC will provide an economy-class airline ticket for one parent/guardian or spouse up to a maximum value of $1,000 to fly from the USA to join you. The total aggregate payments that will be made as the result of a single accident or event will not exceed $5,000.</strong></td>
<td><strong>Same as the Total Surety Plan coverage.</strong></td>
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<td><strong>Teacher Emergency Expenses</strong></td>
<td><strong>If you are forced to remain behind to receive medical attention while the tour continues, it is necessary for a teacher or a responsible adult to remain with you. In this case, NETC will reimburse the teacher or another responsible adult up to $500 for hotels, meals, and reasonable telephone calls, as well as the cost of rejoining the group.</strong></td>
<td><strong>Same as the Total Surety Plan coverage.</strong></td>
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<tr>
<td><strong>Travel Delay Protection</strong></td>
<td>NETC will reimburse up to $100 per day ($200 maximum) for the cost of additional hotel accommodation, meals, and transportation caused by airline delays of at least 24 hours, provided that others (including NETC) have not already substituted alternative services or provided compensation or additional services.</td>
<td>Same as the Total Surety Plan coverage.</td>
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<td><strong>Trip Interruption Protection</strong></td>
<td>If you are prevented from continuing your program due to a covered Injury, Sickness or Death of either yourself or a member of your immediate family, the insurer will reimburse up to $250 for the extra economy-class fare to return home or to rejoin the trip.</td>
<td>Same as the Total Surety Plan coverage.</td>
</tr>
<tr>
<td><strong>Travel Assistance Services</strong></td>
<td>NETC participants are enrolled with Europ Assistance, a worldwide organization that provides travelers with multilingual assistance in locating medical assistance, arranging emergency transportation, liaising between family and physicians at home and overseas, and much more.</td>
<td>Same as the Total Surety Plan coverage.</td>
</tr>
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**Insurance Carrier**
The Basic Plan insurance is underwritten by ACE American Insurance Company. This summary contains a brief description of the insurance plan. Additional details of the insurance coverage are set forth in the pamphlet, which is available in My NETC, click Tour Documents and download the PDF file “Basic Plan Insurance”. The summary and the pamphlet are not a contract of insurance. Complete details of the terms and conditions of coverage, including eligibility requirements, term of coverage, and exclusions and limitations, are included in the policy. Participants canceling for a covered reason (payable trip cancellation claim) will receive their insurance refund from the insurer. (Participants enrolled in the Total Surety Plan and the Surety Plan will receive any additional refund from NETC after the claim has been approved by the insurer). NETC reserves the right to change the insurance carrier and the coverage provided.

**Definition of “Terrorism” for Purposes of Trip Cancellation**
Any one or more of the following events must take place:
1. An act of violence against American interests and determined by United States officials to be a terrorist act. The terrorist act must occur within the country scheduled to travel to and after the effective date of the Insured’s Trip Cancellation coverage and within 45 days of the date the Insured is originally scheduled to travel. Or:
2. An act of violence directed at or occurring in an aircraft traveling or scheduled to travel between the United States and Western Europe in either direction, or between the United States and a country where the Insured is originally scheduled to travel that is determined by United States officials to be a terrorist act. The terrorist act must occur after the effective date of the Insured’s Trip Cancellation coverage and within 45 days of the date the Insured is originally scheduled to travel. Or:
3. The issuance of a travel warning, due to a terrorist act, by the United States State Department recommending that travel to a country where the Insured is originally scheduled to travel and during the time the Insured is scheduled to travel, be avoided. The travel warning must be issued after the effective date of the Insured’s Trip Cancellation coverage. Notification of cancellation due to “terrorism” must be received within 21 days of the issuance of a Travel Warning, or within 7 days of a covered event that occurs within 45 days of your scheduled departure. No insurance is provided for declared or undeclared war or any act thereof.
Your Program Fee and Cancellations

**What’s included in your program fee**

**Accommodations in three and four-star quality hotels.**
Two, three and occasionally four participants share a room. (To guarantee two participants to a room, a fee of $45 will be charged per person, per hotel night, or $70 per cruise night, for participants under the age of 24. Double rooms are not available on overnight trains or ferries.) Participants may, on occasion, be required to room with participants of the same sex from another Institution on the same NETC program. All rooms have private bathroom facilities. (In Russia, two rooms may share a bathroom.) Hotel information and finalized program details will be available 30 days prior to departure.

**Dinner and Continental breakfast daily** either in the hotel or in local restaurants, to which transfers are not included. Occasionally, NETC will substitute lunch for dinner for operational reasons.

**Inclusive sightseeing** in select cities with professional local guides, entrance fees, transportation, and other activities as described in the itinerary.

**Full-time Tour Director** who accompanies the group throughout the program.

**LEAP!TM experiential learning activities** as described in the itinerary.

**Round-trip flights** on scheduled airlines. NETC does not guarantee single-plane service, or any particular carrier or schedule. Alternative aircraft of any carrier may be substituted at any time and aircraft may make multiple stops or connections. The airlines are not responsible for any act, omission, or event during the time that you are not on board their aircraft. NETC is not responsible for missed time, services, or additional expenses resulting from flight schedules or the late arrival or departure of aircraft for any reason whatsoever. Your group flight itinerary will be available on My NETC 45 days prior to departure. Electronic ticket numbers and itineraries will be emailed, or where applicable paper tickets will be mailed, approximately one week prior to departure provided all travelers have paid in full. NETC sends flight and program information to the Head Teacher/Group Leader, and directly to individuals who are departing from alternate gateways.

**Transportation and more**, such as transfers as described in the itinerary; tips to local bus drivers, hotels, restaurants, and local guides (except in Peru); application processing fee; and luggage tags.

24-Hour assistance at home and abroad. NETC has a 24-hour emergency number, which is in operation whenever programs are abroad.

**Travel Insurance and Assistance.** All passengers are enrolled with Europ Assistance, which provides travelers with multilingual assistance in locating medical assistance, arranging emergency transportation, liaising between family and physicians at home and overseas, and much more.

NETC reserves the right to increase program fees if currency exchange rates change. Any such change shall not exceed $100 per person per departure.

**What’s not included in your program fee**

**The non-refundable $115 Registration Fee** for first time NETC travelers.

**Departure Fees**, which are subject to change without notice, and include US customs fees, US taxes, foreign city and government taxes, airport security fees, customs fees, ticket handling and processing fees and any other fees or surcharges. (In the event that airlines alter their fee structure to include fees or surcharges as part of the base fee rather than as an add-on cost, NETC reserves the right to adjust program fees accordingly.)

**Weekend airfare supplement** of $45 for a flight departing and/or arriving on a Friday, Saturday, or Sunday between November 1 and April 30, and $55 for a weekend flight between May 1 and October 31.

**Passport and visa fees.** Non-U.S. citizens are responsible for making their own arrangements for any visas they may require, including those that may be required simply to make flight connections in a foreign airport without actually leaving the airport.

**Cancellation Insurance provided by the Total Surety and Surety Plans.**

**Other Charges Not Included**

Optional excursions. Beverages with meals. Transportation to and from dinners. Meals on flights unless included in the ticket price. Shore excursions and tips on cruises. Porterage. Airline baggage charges. Government Taxes collected in cash on arrival and/or departure in certain foreign countries. The adult supplement. Double and single-room supplements. Expenses of a personal nature. Expenses (including transportation and entrance fees) incurred during free time and on walking tours. Transportation from your home to the origination point of the NETC program and back. Tips to Tour Director and long-distance bus driver. Overnight lodging and meals in the United States prior
to departure or upon return of an international flight. Flights to/from Alaska, Hawaii, Bermuda, Athens or Russia may require an additional overnight stay in order to make
flight connections. When this is necessary, $125 will be added to the program fee.

**Baggage Allowance and Fees**

Passengers are responsible for paying any baggage related fees collected by the airlines at check in. Check with your airline carrier/s to see what your baggage allowance is. On tour, NETC allows one medium-sized suitcase (20” x 28”) and one piece of carry-on baggage. Tour buses cannot accommodate additional baggage. Baggage in excess of the allowance may be left behind or forwarded at the passenger’s expense via other means. The airline’s responsibility for checked baggage is limited to $9.07 per pound for checked baggage, and a maximum of $400 for unchecked baggage. NETC is not responsible for finding and repatriating lost, stolen, or forgotten personal items, including lost luggage.

**Cancellations**

**Cancellation penalties:** If you cancel you will lose: a) all the **non-refundable fees:** the Registration Fee, the optional Total Surety Plan fee, the optional Surety Plan fee, visa fees, Departure Fees, credit card convenience fees, late fees, returned check fees, payments for optional excursions, extensions, and services and b) a cancellation fee as described in the chart below. Any applicable refund will be mailed approximately 45 days from receipt of cancellation. If you are canceling for a covered reason, you will be reimbursed for some or all of the cancellation penalty depending on the protection plan you have selected. NETC strongly recommends that you enroll in the Total Surety Plan to secure total protection against cancellation fees. Details of insurance coverage and cancellation protection are in “Protection Plans and Insurance”. The non-refundable fees are not covered by insurance or the protection plans.

**How to cancel:** You (or your Parent/Guardian if you are under 21 years of age) must cancel your program in writing or by signed fax. Cancellations cannot be accepted by telephone or e-mail. The effective date of cancellation will be the postmark on your letter of notification or the date of receipt of a signed fax.

*Mail cancellation to:*

NETC, Attn: Trip Cancellation, 50 Franklin Street, 2nd Floor, Boston, MA 02110 or fax cancellations to: (617) 725-8896

When canceling your program in writing, please state whether or not it is for a medical reason. If you cancel for a medical reason, complete documentation to substantiate a medical cancellation will be required. Please contact NETC for more information at ParticipantServices@EducationalTravel.com. If you have received a paper airline ticket, you must return it to NETC (certified mail, return receipt) to receive any refund due.

**Finding a replacement:** If you cancel and have a suitable replacement whose application and payment arrives in the same envelope as your cancellation notice, and who is not already on an NETC waitlist, you will receive a refund as follows providing NETC is able to accept the new application:

- More than 95 days before departure: a full refund less $250 fee and nonrefundable payments
- Between 76 and 95 days before departure: a full refund less $350 fee and nonrefundable payments
- Within 75 days of departure, no replacements are permitted

**Reinstatement:** If you wish to seek reinstatement after canceling, you may do so (subject to availability) up to 75 days prior to departure. A reinstatement fee of $200 will be charged.

**Cancelling for a reason not covered by insurance**

**Total Surety Plan:**

Avoid cancellation fees by enrolling in the **Total Surety Plan.** If you cancel for a covered reason, you receive a full refund of your payments towards the program fee in cash (less any non-refundable fees as described above). If you cancel for a non-covered reason, your refund will be made up of a voucher up to the value outlined in the chart below, plus a cash refund of the balance, if any, of your program fee payments. Non-refundable fees will not be included in the voucher or the cash refund. **Plus,** the **Total Surety Plan** also provides the upgraded protection described in “Protection Plans and Insurance”. Include the $25-per-day payment for the **Total Surety Plan** with your Registration Fee and application.
**Transferable NETC TRAVEL VOUCHER***:

<table>
<thead>
<tr>
<th>Postmarked date of cancellation:</th>
<th>0–75 Days Prior to Departure</th>
<th>76–120 Days Prior to Departure</th>
<th>121–179 Days Prior to Departure</th>
<th>180+ Days Prior to Departure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Transferable NETC travel voucher</td>
<td>$900 voucher plus balance of refundable payments in cash</td>
<td>$600 voucher plus balance of refundable payments in cash</td>
<td>$400 voucher plus balance of refundable payments in cash</td>
<td>$200 voucher plus balance of refundable payments in cash</td>
</tr>
</tbody>
</table>

*A voucher cannot be used in the same travel year in which it was issued. A voucher will only be issued if you have made all scheduled payments. NETC vouchers are fully transferable credits that can be applied to NETC trips in the following two travel years. Some restrictions apply.

**Basic and Surety Plans** Cancellation Fees:
If you cancel for a non-covered reason, you will receive a refund of your program fee, less the penalty described in the chart below and the non-refundable fees described in “Cancellations.”

<table>
<thead>
<tr>
<th>Postmarked date of cancellation:</th>
<th>0–44 Days Prior to Departure</th>
<th>45–75 Days Prior to Departure</th>
<th>76–120 Days Prior to Departure</th>
<th>121–179 Days Prior to Departure</th>
<th>180+ Days Prior to Departure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cancellation Fee</td>
<td>No Refund</td>
<td>$900 fee plus nonrefundable fees</td>
<td>$600 fee plus nonrefundable fees</td>
<td>$400 fee plus nonrefundable fees</td>
<td>$200 fee plus nonrefundable fees</td>
</tr>
</tbody>
</table>

**Optional excursions**
When all members of a group enroll in an optional excursion, each will qualify for the Group Rate, which is a $10 discount off the Individual Rate. Additional participants joining the group later must also purchase the optional excursion and will receive the $10 discount. Please note that the prices for optional excursions on the program pages show the discounted Group Rate. All members of a group must be enrolled in the optional excursion at time of full payment to remain qualified for the discount. The deadline for Group optional excursion enrollment is 45 days prior to departure. Prices for optional excursions and activities are based on rates published for the year you travel, regardless of the date you enrolled. NETC reserves the right to cancel your optional trip extension, extra day option, and optional field trips if participation is inadequate or for other operational reasons. In this instance, NETC will refund the payment for the cancelled optional service, which will be its sole liability.

**Optional program extensions**
Advertised optional program extensions must be selected by the entire group. A minimum of 15 paying participants is required to operate the optional extension, and NETC may combine groups from different institutions to achieve this number. With a minimum of 15 paying participants in your own group, you may also request a special program extension on any tour. As a group, you may also elect to add extra days to any itinerary. For a group of 15 or more paying participants, these extra days include the service of a Tour Director, breakfast and dinner daily, hotel accommodations, and airport transfers. Extra days are available in major European cities including, but not limited to: London, Paris, Rome, Madrid, Berlin and Costa del Sol. Prices for extra days are based on our applicable rates published in the year you travel, regardless of the date you enrolled. All extensions and extra days must be taken on a whole group basis, cannot be selected or cancelled within 120 days prior to departure, or if you have already received NETC confirmation of your group flight itinerary, and must be paid for by the final payment deadline.

**Extended stay/different departure city/ booking your own flights**
If you wish to return from a different city from the group, return on a different date, or if you wish to make your own flight arrangements, go to My NETC and click Tour Documents, download the PDF file “Travel Options”. Follow the instructions on the appropriate form and mail to NETC. NETC must receive this form no later than 100 days prior to departure. Service fees apply as described on the forms. Participants flying separately from the group are responsible for making their own way to/from the first/last hotel of the tour, at their own expense and unsupervised. NETC personnel will not be available to assist them.

**Your departure date and itinerary**
Group travel requires a certain amount of flexibility in order to offer quality programs at the lowest rates possible. For operational reasons, and to meet the numbers required to qualify for group rates, NETC reserves the right to make the following changes, which will not constitute grounds for a refund:
a. Change in departure date (not to exceed 2 days on a program leaving between November 1 and April 30). Every effort will be made to limit changes in departure dates for groups leaving between May 1 and October 31, to fewer than 10 days. (Please note: NETC is not responsible for individual arrangements that conflict with the date reassignment.)

b. Changes in itinerary, including reversing the itinerary, and changes to the order in which cities or countries are visited, the duration of the stay in each city, addition and omission of cities or countries. Participants, including those enrolled in the Total Surety Plan, will be charged the program fee applicable to the revised itinerary.

c. Omission, alteration, and/or substitution of services may be necessary due to scheduled or unscheduled closures, holidays, or strikes, or for reasons beyond NETC’s control. Whenever possible, suitable alternatives will be provided.

d. Change in Head Teacher/Group Leader assignment.

e. NETC usually combines a number of smaller groups from different institutions to form a larger group. It may therefore be necessary to reassign your group to a tour deemed comparable by NETC. The program fee and other charges will be those applicable to the new tour. NETC will notify your Group Leader/Head Teacher of any changes to your program. If you wish to cancel due to the changes described in this section, you will be subject to the Cancellation policy outlined in “Cancellations”. You must notify NETC in writing.

**Change in departure or arrival city/cities**

Please note that JFK, Newark, and LaGuardia are used interchangeably as the airport for New York or Newark departures. Reagan National, Washington Dulles, and Baltimore Washington Int’l are used interchangeably as the airport for Washington, D.C., or Baltimore departures.

**If NETC cancels your program**

NETC reserves the right to cancel a program due to insufficient enrollment, or for operational reasons. In the event that we are unable to provide a substitute program, you will receive a full refund. This is NETC’s sole liability. NETC shall have the right, at any time at its discretion, and without liability or cost therefore, to cancel any tour prior to the departure date, or the remainder of a tour in progress, or make an alteration in route, accommodation, price, time of travel, or any other arrangement, in the event of any tours being rendered impossible or inadvisable by weather, strikes, war (declared or undeclared), civil unrest, acts of God, governmental order or advice, disease, terrorist activity, or any cause whatsoever that is beyond NETC’s control. Any and all expenses incurred as a result thereof shall be the responsibility of the participant. If a program is cancelled by NETC for the reasons described in this paragraph, you will be subject to the standard Terms and Conditions as outlined in “Cancellations”.

**Your customized itinerary**

If a group planning a special customized itinerary has a lower enrollment than projected by the Head Teacher/Group Leader, NETC will increase your program fee accordingly. Alternatively, the group may transfer to an available catalog program up to 120 days prior to departure. Participants will be responsible for the program fee in the corresponding season, plus costs associated with the selected catalog program.

**Adults**

NETC tours involve a great deal of walking, and are unsuitable for participants who have difficulty walking or carrying baggage, or who require special assistance. Adults are welcome, but should consider carefully whether this active learning-centered itinerary suits their travel needs.

**The Adult Supplement**

NETC's published program fees are based on participant discounted rates. The Adult Supplement covers a double room guarantee and the higher cost of transportation and entrance fees associated with participants 24 years and older (on the last day of the program). The Adult Supplement, over and above the program fee, is $50 per day ($70 per day on cruises). In the event that a double room is not available on a given night and you are required to share a triple, a refund of $45 will be made upon receipt of a written request to NETC within 10 days of your return to the United States. This refund applies to hotel and cruise nights only. Double accommodations are not available on trains and ferries. If at the time you enroll you do not have a companion with whom you can share a double room, you will be required to pay a single-room supplement of $80 for each hotel night, in addition to the Adult Supplement of $50 per day. If you are subsequently able to find a roommate at least 75 days prior to your departure, the difference between the double and the single supplement will be refunded.

**IMPORTANT LEGAL NOTICE:** NETC believes all information to be accurate at the time of publication. However, NETC reserves the right to make corrections.